Blackboard Help

Blackboard Mobile Web Services: Release 94.9.1

- **Date Released:** Aug 9, 2016
- **Minimum Blackboard Learn Versions:** October 2014, Q4 2015, and Q2 2016

Description

The Mobile Web Services Building Block enables your users to connect to their content through Blackboard's mobile product line on their mobile devices. Blackboard's mobile applications include the Blackboard app and Bb Grader.

- Help for Blackboard App. This app is tailored to students' needs by providing timely information in an activity stream and a consolidated list of due dates. Students can also access course content, take tests, and submit assignments on iOS, Android, and Windows phones.
- Help for Bb Grader. Bb Grader is a portable solution for instructors for reviewing, providing feedback, and grading student submissions in Blackboard Learn courses on iPads.

Version 94.9.1 resolves various issues with the Blackboard app.

Blackboard App Improvements and Resolved Issues

- Adds the ability for embedded images in HTML items to display in-line.
- Resolves session issue where Force to Web authenticated users need to constantly re-authenticate.
- Fixes issue where some due dates are missing when a non-English system language is selected.
- Fixes incorrectly displayed grades on the *Grades* page.
- Resolves issues where students can't hide Ultra courses on the *Courses* screen.

Known Issues

No known issues were found.

Default State

On a fresh install of Blackboard Learn, the Mobile Web Services Building Block is inactive by default and will need to be activated and registered with the Mobile Learn Central Service, which can be completed from within the building block.

For Blackboard Learn instances that already have an older version of the Mobile Web Services Building Block, updating to the latest version will retain the same state as the previous version. If the previous version was active and registered, the new version will retain the registration without any additional action on the administrator's part.

Disable and Remove the Building Block

If an administrator disables or removes the building block, users will not be able to locate their Blackboard Learn instance when using the Blackboard app, Blackboard Instructor, or Bb Grader school picker. The administrator must re-enable, or re-install the building block.

⊕ Install Building Blocks

Roles

Administrators install the building block and register the institution.

Instructors use the app to review and grade student submissions.

⊕ Roles and Privileges

Dependencies

The Mobile Web Services Building Block must be registered with the Mobile Learn Central Service, which can be completed from the building block.

⊕ Configure and Register Blackboard Mobile Web Services

Access the Build

- The Mobile Web Services Building Block version 94.9.1 was released through Software Updates on Wednesday, Aug 9, 2016. This new version will appear as a building block update in the Software Updates module within 24 hours.
- Or, download the building block here.

Blackboard Mobile strongly recommends that all clients, self-hosted and those that use Managed Hosting, upgrade the Mobile Web Services Building Block. For recommendations and best practices when upgrading building blocks, please see Article #35604 - Recommended Building Block Upgrade Order and Best Practices.

Blackboard services will need to be restarted on each server in the environment in a rolling fashion.

Managed Hosting Clients

Managed Hosting clients should create a case on Behind the Blackboard to schedule the recommended server restarts after building blocks are updated. To expedite the scheduling process, please include a desired day and time for the restarts to begin.

> *Version 94.9.1 applies only to Blackboard Learn 9.1 environments running October 2014, Q4 2015, and Q2 2016 releases.*

If you have any questions about upgrading, please submit a support case on Behind the Blackboard.